



# **CONFIDENTIAL REPORTING (‘WHISTLEBLOWING’) POLICY**

## **October 2023**

Policy No.88

DATE APPROVED BY GOVERNING BODY: 16.10.2023

DATE OF NEXT REVIEW: Autumn 2026

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GOVERNOR RESPONSIBLE: Governing Body

# CONTENTS

<b>1. INTRODUCTION</b> .....	<b>3</b>
Protected Disclosures	
<b>2. GUIDING PRINCIPLES</b> .....	<b>4</b>
Harassment or Victimisation.	
Confidentiality	
Safeguarding issues	
Anonymous Allegations	
Deliberately False or Malicious Allegations	
The role of the Trade Unions	
<b>3. RAISING A CONCERN</b> .....	<b>5</b>
<b>4. HOW THE SCHOOL WILL RESPOND</b> .....	<b>6</b>
Written Acknowledgement	
The Investigation Process	
Possible Outcomes	
<b>5. FURTHER PURSUING THE MATTER</b> .....	<b>7</b>
External Bodies	

## 1. Introduction

- 1.1. This policy is based on the Worcestershire County Council Standard Policy.
- 1.2. This policy applies to all employees of the school regardless of whether they are on a permanent, fixed/temporary or casual contract. It also applies to volunteers, students, Governors or anyone working on behalf of the school.
- 1.3. People working within organisations are often the first to realise that there may be something seriously wrong in the place in which they work. The school is committed to the highest possible standards of openness, probity and accountability. In line with that commitment, we encourage employees who have serious concerns about the school to come forward and voice those concerns about specified matters
- 1.4. This policy is designed to encourage and enable you to be able to raise concerns you might have about the way the school or County Council conducts its business. It does this by providing you with an opportunity to raise concerns which you reasonably believe point to serious malpractice either in your school or within the County Council in a confidential way, without fear of victimisation, subsequent discrimination or disadvantage. Your concerns may relate to the improper, unethical or illegal conduct of employees, Governors, County Councillors or others acting on behalf of the County Council. Some examples of serious malpractice include:
  - Conduct which is an offence or a failure to comply with a legal obligation;
  - Disclosures on miscarriages of justice;
  - Endangering the health and safety of pupils, members of the public as well as other employees;
  - Damage to the environment;
  - The unauthorised use of public funds;
  - Possible fraud and corruption;
  - Sexual or physical abuse or harassment of pupils or other workers;
  - Any concern over the welfare of pupils or other workers;
  - Deliberate concealment of malpractice; and
  - Other unethical conduct;
  - This list is not exhaustive.
- 1.5. This policy complements complaints and statutory reporting procedures already in place for service users and non-employees and reflects the legal protection afforded by the Public Interest Disclosure Act 1998. It is not designed to be a substitute for the school's grievance, disciplinary or harassment policies. If you have a personal concern unrelated to malpractice, please use the school's Grievance Procedure or Harassment Policy as appropriate, copies of which are available from the Headteacher or from Education Human Resources.
- 1.6. If, having read this policy, you are uncertain about whether it is the appropriate policy or how to proceed, please feel free to seek informal advice from Education Human Resources.
- 1.7. The Governing Body is responsible for ensuring the operation of this policy with regard to matters relating to this school. The Governing Body will work in partnership with the Local Authority in dealing with concerns about malpractice and will immediately contact the Local Authority on receiving such information.
- 1.8. Part IV A of the Employment Rights Act 1996 provides protection for employees who raise legitimate concerns about specified information in specified ways. Such concerns are called "protected disclosures" in the Act. The protection offered is against:
  - Dismissal
  - Other detriments suffered in the employment contextas a result of the employee making a protected disclosure. Employees may make claims to the Employment Tribunal in relation to such dismissals and other detriments.

## **Protected Disclosures**

- 1.9. According to the Act, to be a 'Protected Disclosure, a disclosure of information firstly needs to be a "Qualifying disclosure".  
This is defined in the Act as being any disclosure of information which, in the reasonable belief of the employee, is made in the public interest and tends to show one or more of the following:-
- That a criminal offence has been committed, is being committed or is likely to be committed
  - That a person has failed, is failing or is likely to fail to comply with any legal obligation to which he is subject
  - That a miscarriage of justice has occurred, is occurring or is likely to occur
  - That the health and safety of any individual has been, is being or is likely to be endangered
  - That the environment has been, is being or is likely to be damaged
  - That information tending to show any matter falling within any of the above has been or is likely to be deliberately concealed
- 1.10. A "qualifying disclosure" becomes a "protected disclosure" if it is made to:
- The employee's employer
  - Another person who has legal responsibility for the person(s) who has allegedly failed to act appropriately under the points above, in section 1.5 (assuming that is not the employer).
  - A legal adviser in the course of the employee taking legal advice
  - A list of other people prescribed by an Order made by the Secretary of State - see the Public Interest Disclosure (Prescribed Persons) Order 2014 as amended.
- 1.11. There are certain other complex provisions which may make "qualifying disclosures" to other people into "protected disclosures" in certain prescribed circumstances (refer to section 5 for further information).
- 1.12. It is not necessary for an employee to have proof that such an act is being, has been, or is likely to be, committed - a reasonable belief is sufficient. The employee has no responsibility for investigating the matter - it is the school's responsibility to ensure that an investigation takes place.
- 1.13. The Governing Body is responsible for ensuring the operation of this policy with regard to matters relating to this school. The governing body will work in partnership with HR Consultancy for Schools in dealing with concerns about malpractice and will immediately contact HR Consultancy for Schools on receiving such information.
- 1.14. This procedure is not designed to be a substitute for the school disciplinary or grievance and harassment procedures. If the matter relates to yourself or to a breach of your own contract of employment, you should make use of the school's Grievance and Harassment Procedures.

## **2. Guiding Principles**

- 2.1. Everyone should be aware of the importance of preventing and eliminating wrongdoing at work. Employees should be watchful for illegal or unethical conduct and report anything of that nature that they become aware of.
- 2.2. An instruction to cover up wrongdoing is in itself a disciplinary matter. If you are told not to raise or pursue any concern, even by a person in authority, you should not agree to remain silent. You should report the matter in accordance with Section 3 of this policy.

### **Harassment or Victimisation.**

- 2.3. Chadsgrove recognises that the decision to report a concern can be a difficult one to take, not least because of the fear of reprisal from those responsible for the malpractice or from the school. The school will not tolerate any such harassment or victimisation and will take appropriate action to protect those that raise a concern in good faith. In addition the Public

Disclosure Act offers protection to employees from suffering a detriment and dismissal when they have 'blown the whistle'.

### **Confidentiality**

- 2.4. Chadsgrove undertakes to protect your identity and won't disclose it without your consent. If the situation arises where it is not possible to pursue your concern without revealing your identity (e.g. the need to give evidence in court or at a disciplinary hearing), the Investigating Officer will discuss this with you and whether it is possible to proceed.

### **Safeguarding issues**

- 2.5. If the concern relates to a safeguarding issue you should inform the Headteacher or Chair of Governors, if the Headteacher is involved. They should then immediately contact the Chair of Governors and/or LADO, as appropriate. However if the Headteacher or Chair of Governors fails to act or you are still concerned about the situation then you should contact the LADO.

### **Anonymous Allegations**

- 2.6. Concerns expressed anonymously, may be considered under this whistleblowing procedure, especially those relating to the welfare of children. The school, when determining whether an anonymous allegation will be investigated further, will take the following factors into account:
- The seriousness of the issue raised
  - The credibility of the concern
  - The likelihood of obtaining the necessary information in order to confirm the allegation.

### **Deliberately False or Malicious Allegations**

- 2.7. The school will consider any deliberately false or malicious allegations it receives as a disciplinary matter.

### **The role of the Trade Unions**

- 2.8. Trade Unions recognised by HR Consultancy for Schools are committed to the effective use of this policy. If you are considering raising concerns using this procedure you may wish to seek advice from your trade union representative (if applicable) before doing so.

## **3. Raising a Concern**

- 3.1. If wrongdoing in the workplace is suspected:
- Do not approach or accuse the individual directly
  - Do not try to investigate the matter
  - Do not convey such suspicions to anyone else other than those with the proper authority but do raise your concern (see below).
- 3.2. As a first step raise the issue with the Headteacher or in the absence of the Headteacher, the person responsible for the school at that time. However if you believe that the Headteacher is involved in the matter of concern you should contact the Chair of Governors. It is expected that the investigating officer will either be the Headteacher or the Chair of Governors, however they do have the discretion to delegate the investigation to another person if they feel this is appropriate.
- 3.3. Although concerns may be raised verbally, they are better put in writing. When setting out your concern in writing you should include as much detail as possible, for example, set out the background and history of the concern; giving names, dates and places and explaining the reasons for your concerns. If you feel unable to raise the issue directly with the Headteacher or Chair of Governors you can also ask your trade union or professional association to raise the matter on your behalf or support you in raising the concern.

- 3.4. You may invite your trade union, a member of staff from Human Resources or a work colleague to be present during any meetings or interviews (which may be arranged away from your normal workplace if you so wish) in connection with the concerns you have raised.

#### **4. How the School will Respond**

- 4.1. Initially the investigating officer will consider the matter raised and decide whether an investigation is appropriate and if so, what form it should take. It may be appropriate for the Investigating Officer to initially consider other procedures such as the Allegations of Abuse against Teachers and other Staff (in cases of safeguarding) and immediately contact the Senior Adviser, Safeguarding Children in Education, or the LADO for advice. If the concern is unrelated to a qualifying disclosure then the investigating officer should halt the use of this procedure and instead refer the employee to the grievance and harassment or other relevant procedure.
- 4.2. Some concerns may be resolved by agreed action without the need for an investigation. If urgent action is required this may be taken before any investigation is conducted.

##### **Written Acknowledgement**

- 4.3. Once the Investigating Officer has considered the issue(s) they will write to you within 10 working days of the concern being raised:
- Acknowledging that the concern has been received
  - Indicating how they propose to deal with the matter
  - Giving an estimate (so far as is reasonably practical) of how long it will take to provide a final response
  - Advising whether any initial enquiries have been made
  - Advising whether further enquiries will take place
  - Informing you of any support available whilst matters are investigated
  - Maintaining confidentiality where possible, but explaining that it may not be possible that you remain anonymous.

##### **The Investigation Process**

- 4.4. The Investigating Officer may decide it is necessary to meet with you to seek further information or for clarification purposes. Where a meeting is arranged you have the right to be accompanied by a trade union representative or a colleague who is not involved in the matter(s) of concern. The Investigating Officer may also feel it is necessary to collect further evidence and interview witnesses as part of the investigation process.
- 4.5. During the investigation process the Investigating Officer may feel it is appropriate to refer matters to:
- Head of Audit, due to concerns about financial loss or irregularity
  - The Police, due to concerns of a criminal nature
  - The Senior Adviser, Safeguarding Children in Education or LADO, in relation to child safeguarding concerns
  - The Head of Legal & Democratic Services or Chairman of the County Council Standards and Ethics Committee due to the conduct of a County Councillor or to the working relationship between an officer and a County Councillor.
- 4.6. The investigation process would aim to be completed within 20 working days of the matter being raised with the investigating officer, however enquiries may extend beyond this timescale in some more complex cases.

##### **Possible Outcomes**

- 4.7. Following the investigation process the Investigating Officer will write up their findings and recommendations and present them, in the form of a report, to the Headteacher and the Chair of Governors if either the Headteacher or Chair of Governors has not completed the investigation so that they can determine what further action (if any) is required. It may be

necessary to refer the matter to other nominated governors to agree actions if the Headteacher and the Chair of Governors are already involved in the issue(s) or investigation.

- 4.8. The Investigating Officer will determine that either:
- There is no evidence to support the matters raised and no further action is required
  - Allegations have been proven and that it is appropriate to take action in accordance with the disciplinary procedure or other relevant action
  - The outcome is currently unknown because matters have been referred to other parties for further investigation e.g. police, audit, social services, legal, DBS or Teaching Regulation Agency (Note: replaced - said NCTL)
  - The allegation is found to be malicious and will be investigated as a conduct issue under the disciplinary procedure
- 4.9. Chadsgrove will take appropriate steps to minimise any difficulties that you may experience as a result of raising a concern. For instance, if you are required to give evidence in criminal or disciplinary proceedings, the school will arrange for you to receive advice about the procedure.
- 4.10. The school recognises that you need to be assured that the matter has been properly addressed. Therefore, subject to legal constraints, you will receive a copy of the report.

## 5. Further Pursuing the Matter

- 5.1. This policy is intended to provide employees of the school an avenue in which to raise concerns within the school and it is hoped that this will be the option in the first instance.
- 5.2. However, if you feel that you are unable to discuss matters with the Headteacher or Chair of Governors or you feel that they have not investigated your concerns sufficiently, then you may wish to raise the matter with Officers of the County Council, for example:
- Director of Children, Families and Communities or appropriate Group Manager
  - The Chief Executive
  - Monitoring Officer (the Head of Legal & Democratic Services)
  - Head of Audit
  - Corporate Health & Safety Manager
- 5.3. These Officers can be contacted by writing via County Hall, Worcester or by telephoning the main switchboard on 01905 763763.

### External Bodies

- 5.4. You are strongly advised to seek independent advice before you raise any issue outside of the school or County Council. Advice is available from your trade union (if applicable) or 'Public concern at Work' which is an independent charity who provide confidential advice to workers who are unsure whether or how to raise a public interest concern (telephone 020 3117 2520).
- 5.5. You can also raise your concern with the proper external regulator. The legislation sets out a number of bodies to which qualifying disclosures may be made. The Department for Business, Innovation and Skills has published guidance detailing the list of the prescribed persons and bodies to whom employees can make a disclosure. This includes, amongst other bodies:
- The Secretary of State for Education (since 2015)
  - The Audit Commission
  - The Health and Safety Executive.
- For the full list of see "Whistleblowing: list of prescribed people and bodies" at [Whistleblowing for employees: What is a whistleblower](#)
- 5.6. An employee can make a disclosure (and still retain protection under the Employment Rights Act 1996) to a non-prescribed person (for example, the police or Ofsted) if certain conditions are met, namely:
- The worker reasonably believes the information is substantially true
  - The worker is not making the disclosure for personal gain

and

- In all the circumstances, it is reasonable for the worker to make the disclosure

5.7. The worker must also:

- Reasonably believe that he or she would be subject to a detriment by the employer if he or she made the disclosure directly to the employer or a prescribed person
- Reasonably believe that the employer would conceal or destroy evidence if the disclosure were put directly

or

- Have previously made the same disclosure to the employer or a prescribed person to no avail.

5.8. Chadsgrove encourages employees to raise their concerns in accordance with this procedure in the first instance. If, having read this policy, you are uncertain about whether it is the appropriate policy or how to proceed, please feel free to seek informal advice from Human Resources.